

**SOFTECH SOLUTION**

# **GST READY HOTEL & RESTAURANT MANAGEMENT SOFTWARE**

MY HOTEL ERP streamlines operations such as reservations, check-ins/check-outs, housekeeping, billing, and guest services, optimizing efficiency and enhancing the guest experience in hospitality establishments.



## **Reservation Management**

Handles bookings for hotel rooms and restaurant tables, with options for online booking, cancellations, and modifications.

01



## **Front Desk Operations**

Manages guest check-ins, check-outs, room assignments, and guest inquiries for hotels, and table assignments, seating arrangements, and waitlist management for restaurants.

02



## **Room and Table Management**

Tracks room and table availability, allocates resources efficiently, and optimizes seating arrangements for hotels and restaurants, respectively.

03



## **Menu Management**

Manages restaurant menus, including item descriptions, pricing, modifiers, and availability updates.

04



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## **POS (Point of Sale)**

Processes orders, payments, and transactions for restaurant sales, including integration and mobile payment options.

05



## **Inventory Management**

Tracks stock levels, manages inventory for restaurant ingredients and supplies, and alerts for low stock or expiring items.

06



## **Housekeeping Management**

Coordinates housekeeping tasks, room cleaning schedules, maintenance requests, and inventory management for hotels.

07



## **Billing and Invoicing**

Generates invoices for hotel room charges, restaurant orders, additional services, and amenities, with options for split billing and automated invoicing.

08



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## **Tableside Ordering**

Enables waitstaff to take orders directly from guests at the table using handheld devices, improving efficiency and accuracy.

09



## **Kitchen Management**

Streamlines kitchen operations, ticket routing, order tracking, and expediting for efficient food preparation and delivery.

10



## **Barcode Ready**

Capability to generate various types of barcodes such as Code 39, Code 128 etc. and 2D (matrix) barcodes (e.g., QR codes, Data Matrix) based on user input or data from a database.

11



## **Integration with Waiter App**

Waiter app enables staff to take orders, send them to the kitchen, manage tables, and process payments efficiently

12

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